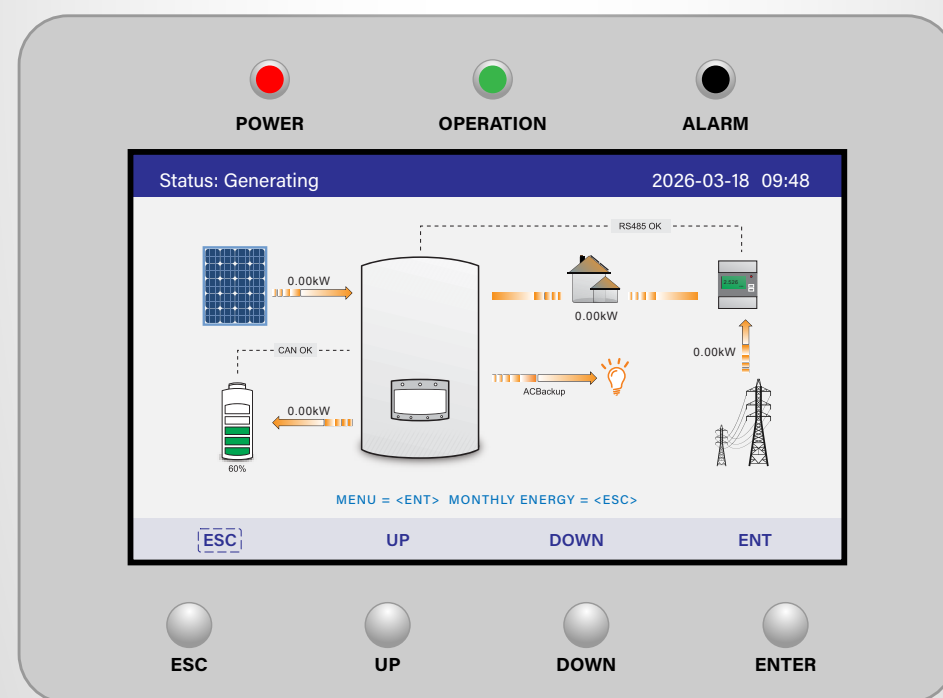




How to reconnect your Solis inverter to your Wi-Fi connection (Step-by-Step)



Make sure you have:

- 1 Wi-Fi dongle plugged into the inverter
- 2 Your Wi-Fi network name and password
- 3 A smartphone with the Solis Cloud app Installed (iOS or Android)
- 4 Physical access to the inverter
- 5 A mobile device with Internet Access



1

Make sure there is power to the inverter



2

Ensure the Wi-Fi dongle is securely connected



The dongle will have an LED
Green light blinking equals not connected
A solid green light equals connected

1

Open your Solis Cloud App



2

Select Service



Plant



Events



Overview



Service



Me

3

Select Wi-Fi Configuration

Extended
WarrantyLocal
DebuggingWiFi
Configurat...Warehousing
Tools

RESET THE WI-FI DONGLE

Reconnect Wi-Fi Dongle

- 4
- Manually Enter the serial number
or use Scanner to scan the QR code



- 5
- Select: Next

5A12471701304135

Next

- 6
- Select: Browser Configuration

Choose configuration method

Browser Configuration

RESET THE WI-FI DONGLE

Reconnect Wi-Fi Dongle



7

Press and hold the RESET button on the dongle for 10 to 20 seconds until the LED begins flashing rapidly.

This puts the dongle into configuration mode you may hear a beep depending on the model.

8

Select: I'm sure it is flashing

I'm sure it is flashing

1

Go to your phone Wi-Fi settings



Wi-Fi

Connect to Wi-Fi, view available networks, and manage settings for joining networks and nearby hotspots. [Learn more...](#)

Wi-Fi



✓ Sunvolt Office



My Networks

✓ Sunvolt Guest



✓ D_5A12471701304135



Other Networks

✓ Sunvolt Warehouse



✓ Other...

3

Connect to this network
by entering the password: 123456789

123456789

2

Look for a network like this

1

Go to your browser url and enter:
10.10.100.254

Enter username: admin
Enter password: admin

admin

admin



6-15 characters, including at least a number
and a letter

Login

2

Go to: Quick Set

3

Network Name (SSID)
(Note: case sensitive)

MODEM NAME

*(see on the back of your router/modem)

Search

4

Klick: Search and find your modem from the list

5

Klick: OK

OK

6

Enter Password

Password (8-64 bytes)
(Note: case sensitive)

MODEM PASSWORD

*(see on the back of your router/modem)

7

Klick: Save

Save

After saving, the dongle will disconnect from your phone and try to connect to your home WiFi

The green LED should change from blinking to solid if the connection is successful

After saving, wait a few (10-15) minutes to allow the data logger to establish a connection



Open the SolisCloud App and check if your inverter is online, if not - try refreshing the page or cheking signal strenght

TROUBLESHOOTING TIPS:

Can't see AP network

- Stand close to inverter
- Restart inverter
- Check WiFi stick is inserted properly

Won't connect to home WiFi

- Must be 2.4 GHz network (NOT 5 GHz)
- Avoid special characters in password
- Check signal strength

Connected but no data

- Reboot inverter + router
- Re-add logger in SolisCloud